

PRIVACY POLICY: PLEASE READ THIS CAREFULLY.

General

We understand that privacy is very important to you. This Privacy Policy tells you how we protect and use information that we gather through this Isodose Control web site. This Privacy Policy does not apply to other Isodose Control web sites or links. You should review the Privacy Policy posted on other Isodose Control web sites or links when you visit them. This web site and this Privacy Policy are intended for a global audience.

Isodose Control is continuously improving and adding new functionality and features to this web site and to our products, services and programs. Because of these ongoing changes, and changes in law and regulations, the Privacy Policy may change. We therefore encourage you to review this Privacy Policy each time you visit the web site.

By using this web site, you agree to the terms of the most recent version of this Privacy Policy. Please read our Terms of Use to understand the general rules about your use of this web site. Except as written in any other disclaimers, policies, terms of use, or other notices on this web site, this Privacy Policy and the Terms of Use are the complete agreement between you and Isodose Control with respect to your use of this web site. You may be subject to additional terms that may apply when you access particular services or materials on certain areas in this web site, or by following a link from this web site.

Introduction

The information we receive, and how we use it, depends on what you do when visiting our web site. We collect and use your non-personal information (information that is not identifiable to you personally) differently than your personal information.

Non-personal information

Non-personal information is information we collect through this web site that does not identify you as an individual person. It may include information such as the following:

- the type of web browser software you use (for example, Netscape Navigator or Internet Explorer)
- the name of the domain from which you access the Internet
- the Internet address of the web site from which you linked directly to our web site
- the date and time you access our web site
- which pages you have visited on our web site
- personal information that has been de-identified

If you visit our web site to read or download information, such as information about a health condition or about one of our products, we may collect certain non-personal information about you from your computer. This information is collected from your computer's web browser: If you only read or download information on our web site, we do not collect or learn your name, e-mail address, home address, or other personal information about you. We may place a text file called a cookie in the browser files of your computer when you visit. The cookie may be stored on your computer's hard drive. The information that we collect using cookies is non-personal information, for example the first level domain name of the user (if your e-mail address is "your.name@domain.com," the cookie collects the "domain.com" portion of your e-mail address), and the date and the time you accessed this Web site. Cookies by themselves cannot be used to discover the identity of the user. You are always free to decline our cookies if your browser permits, but some parts of our web site may not work properly for you if you do so. We will not allow third parties to place cookies on our web site.

Purpose of non-personal information

Because non-personal information cannot identify you or be tied to you in any way, there are no restrictions on the ways that we can use or share non-personal information. We are always looking for ways to better serve you and improve this web site. We will use non-personal information from you to help us make this web site more useful to visitors. We also will use non-personal information for other business purposes. For example, we may use non-personal information or aggregate de-identified personal information to:

- create reports for internal use to develop programs, products, services or content
- customize the information or services that are of interest to you
- share it with third parties
- provide aggregated "traffic statistics" and "response rates" to third parties

Personal information

Personal information is information we collect through this web site that we can use to specifically identify you, such as your:

- name
- date of birth
- telephone number
- home or mail address
- e-mail address
- personal health information

Personal information usage

We may collect personal information from you through this web site. For example, you may fill out a registration form, a survey, or an e-mail form. We may use and analyze your personal information to:

- respond to your requests
- personalize your access to our web site, for example, by telling you about new features that may be of interest to you
- develop records, including records of your personal information
- contact you with information that might be of interest to you, including information about products and services of ours and of others
- research, develop and improve programs, products, services and content
- remove your personal identifiers (your name, e-mail address, social security number, etc). In this case, you would no longer be identified as a single unique individual. Once we have de-identified information, it is non-personal information and we may treat it like other non-personal information.
- enforce this Privacy Policy and other rules about your use of this web site
- protect our rights or property
- protect someone's health, safety or welfare
- comply with a law or regulation, court order or other legal process
- increase our relationship with you

No sharing of Personal information with third parties

Isodose Control will not share your personal information collected from this web site with an unrelated third party without your permission, except as otherwise provided in this Privacy Policy.

In the ordinary course of business, we will share some personal information with companies that act on our behalf to perform services or functions. For example, we may use suppliers to ship your products that you have ordered on our web site. In that case, we provide the supplier with information to process your order such as your name and mailing address. In all cases in which we share your personal information with a third party, we will not authorize them to keep, disclose or use your information with others except for the purpose of providing the services we asked them to provide.

We will not sell, exchange or publish your personal information, except in conjunction with a corporate sale, merger, dissolution, or acquisition. We may be legally compelled to release your personal information in response to a court order, subpoena, search warrant, law or regulation. We may cooperate with law enforcement authorities in investigating and prosecuting web site visitors who violate our rules or engage in behaviour which is harmful to other visitors or illegal. We may disclose your personal information to third parties if we feel that the disclosure is necessary to:

- enforce this Privacy Policy and the other rules about your use of this web site
- protect our rights or property

- protect someone's health, safety or welfare
- comply with a law, directive, regulation, court order or other legal or regulatory process

Privacy on other web sites

This web site may contain links to other web sites. Isodose Control may operate some of those websites, and some websites may be operated by third parties. We provide the links for your convenience, but we do not review, control, or monitor the privacy practices of web sites operated by others. This Privacy Policy does not apply to any other web site, or other Isodose Control web sites. We are not responsible for the performance of web sites operated by third parties or for your business dealings with them. Therefore, whenever you leave this web site we recommend that you

review each web site's privacy practices and make your own conclusions regarding the adequacy of these practices.

Direct communication with web site visitors

We may contact you periodically by e-mail, mail or telephone to provide information regarding programs, products, services and content that may be of interest to you. In addition, some of the features on this web site allow you to communicate with us using an online form. The response or confirmation to you may include your personal information, including personal information about your health, your name, address, etc. We cannot guarantee that responses by e-mails will be secure from unauthorized interception.

Special privacy rules of children

We care about protecting the online privacy of children. We will not intentionally collect any personal information (such as a child's name or e-mail address) from children under the age of 18. If you think that we have collected personal information from a child under the age of 18, please contact us. You can find the contact address at the bottom of this page and we will endeavour to delete that information from our databases.

Web site security

We take reasonable steps to protect your personal information from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. You should keep in mind that no Internet transmission is ever 100% secure or error-free. In particular, e-mail sent to or from this site may not be secure, and you should therefore take special care in deciding what information you send to us via e-mail

Governing law

This Privacy Policy forms part of our Web site Terms of Use and as such shall be governed by and construed in accordance with the laws of the Netherlands.

Contact

If you have questions or comments about this Privacy Policy, please contact us. You will find our latest contact data on www.isodosecontrol.com.

Last Update: October 23rd, 2006